

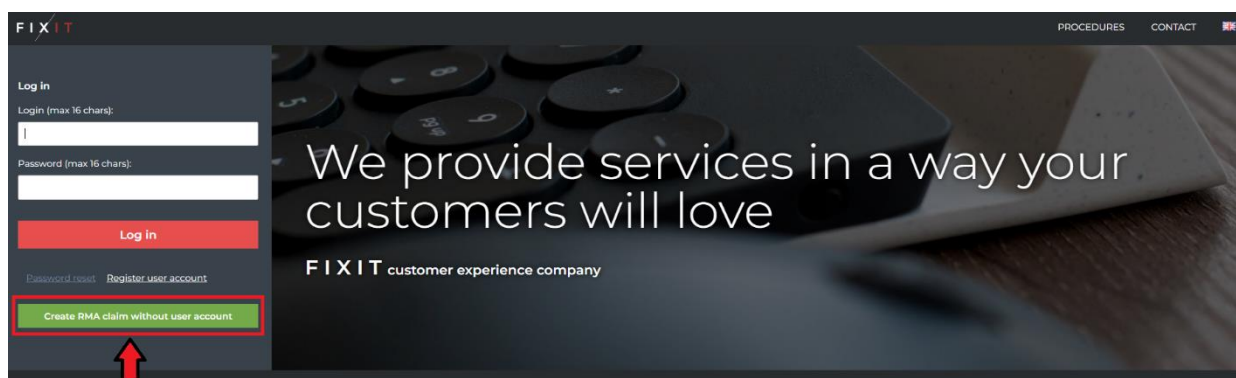
NEXTBASE

Dash Cams

PROCEDURA INREGISTRARE RMA PRODUSE NEXTBASE fara cont de utilizator

Daca nu aveti un cont pe site-ul <https://rma.fixit-service.com/> si doriti sa depuneti o plangere fara a va inregistra, va rugam sa urmati pasii de mai jos.

Accesati <https://rma.fixit-service.com/> si apasati butonul „Create RMA claim without user account” („Creeaza o reclamatie RMA fara cont de utilizator”)



Completati datele solicitate, informatiile despre dispozitiv si descrierea defectului.

1. Alegeti daca sunteti utilizator final sau revanzator
2. Introduceti numele clientului
3. Introduceti tara din care proveniti
4. Introduceti adresa de e-mail
5. Introduceti numarul de mobil

Customer Data	
1	Customer type: * <input type="radio"/> End-user <input type="radio"/> Reseller
2	Customer name: * <input type="text"/>
3	Country: * <input type="text"/>
4	E-mail: * <input type="text"/>
5	Phone: * <input type="text"/>

6. Selectati sau introduceti producatorul
7. Selectati sau introduceti produsul
8. Introduceti numarul de serie al dispozitivului
9. Introduceti data de achizitie

Device info

6 Producer *

7 Product *

8 Serial number *

9 Purchase data *

Providing the correct date of purchase will improve the RMA realization process

10. Selectati problema intampinata
11. Descrieti problema produsului
12. Selectati tipul de RMA (garantie, în afara garantiei, DOA)

Fault description

10 Select fault type * *

11 Fault description *

Please enter detailed fault description. In case of imprecise descriptions the verification of the fault can be impossible. The device is being tested only for the described fault.

12 Warranty type

NOTA: Daca dispozitivul este acoperit de garantie, veti avea ocazia sa adaugati o dovada de achizitie.

Now you can add attachments and photos directly from your device

Proof of purchase + ADD

In pasul urmator, trebuie sa fiti de acord cu prelucrarea datelor dumneavoastra personale de catre FIXIT si sa apasati pe „Next”. (urmatorul pas)

Agreement for personal data processing by FIXIT

* The co-administrator of the of your personal data is FIXIT SA with its registered office in Krakow, Nad Serafa str. 56A, 30-864 Krakow, e-mail: biuro@fixit.pl.
With any queries and/or questions regarding your personal data you can contact Fixit's data protection inspector at e-mail iod@fixit.pl, or sending a traditional letter at our postal address as above.

Your personal data may be processed to handle in warranty or out of warranty claims of the Products which Fixit supports as an outsourcing service center on behalf of the Vendors and/or Distributors of those Products (including the possible contact with claiming person, shipment arrangements to and from the service center with professional forwarding companies and providing the technical support service based on the expressed consent). [DETAILS](#)

* I have agreed with services procedures as well... [Details](#)

[Clear the fields](#) [Next →](#)

Puteti selecta expedierea cu propriile mijloace sau sa solicitati un curier prin intermediul centrului nostru de service.

Daca alegeti curierul, trebuie sa completati adresa si datele de contact.

Daca adresa pentru returnarea dispozitivului este diferita de adresa de expediere, aceasta poate fi, de asemenea, modificata.

Adding a new address ✕

Customer name: / Company name: *

Contact person: *

Street *

Building number * Apartment number

Postal code: * City: *

Country: *
Polska

Phone: * E-mail: *

[Cancel](#) [Save](#)

Dupa ce ati indicat adresa de expediere si cea de returnare, apasati butonul "NEXT"

Return shipment method:

DPD Odesłanie przesyłki na wskazany adres

Delivery of return package to selected address

test ★


test
test test
38-400 Krosno
Polska
📞 123456789
✉ test@test.pl

[Edit](#) [Remove](#)





+

Return to DPD point. Chosen point: -

[Back](#) [Next](#)



In pasul urmator, puteti alege daca doriti sa tipariti documentul de expediere (waybill) singur sau daca curierul ar trebui sa aiba documentul cu el. Dupa ce apasati butonul 'Send' (trimiteti), reclamatia va fi creata si veti primi un numar RMA unic.


RMA basket
Delivery
Delivery details
Summary

Waybill brought by courier

The courier will collect your parcel on the next working day.

test

test
test test
38-400 Krosno
Polska
📞 123456789
✉ test@test.pl

I will print out the waybill

[Back](#) [Send](#)

